



TERMS & CONDITIONS 2018

- Please book jobs 48 hours prior to them taking place.
- All bookings to go to emma@checkers-ltd.co.uk and any correspondence to be cc'd to emma@checkers-ltd.co.uk
- Please provide us with tenants contact details and date/type of job so we can make bookings direct with tenants.
- We will advise of date/time of the job and if tenant or Checkers will be collecting keys (please advise if funds have not cleared or contracts have not been signed).
- You will be advised as to which member of staff will be carrying out the Check along with their contact details. Please only contact clerks regarding specific jobs they have attended. Otherwise all queries/concerns are to go through the Director Emma on 07946455411.
- All jobs will be returned within 72 hours.
- All keys must be provided and in working order, having been checked by agents prior to check in's.
- Tenants will have 7 days on all Inventories & Check in's to return any amendments.
- All Check OUTs will be sent to agents to forward onto tenants.
- All jobs with tenants not arriving within 20 minutes of the appointed time will be cancelled at a charge of £20 and re-booked with original charge standing.
- All jobs cancelled with less than 24 hours notice £20 will be charged.
- Clerks are NOT permitted to take passengers to and from properties as they are not covered under our insurance to do so.